

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
508-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Emene Nisarafach on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend her contribution to our island's hospitality industry and Guam's visitors.	9/5/24 8:00 a.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 508-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Emene Nisarafach on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s
6 hospitality industry, providing guests with a first impression of the island’s commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute
10 significantly to the success and sustainability of the island’s tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, Emene Nisarafach has consistently delivered reliable and precise
22 performance as a key member of the Housekeeping Department at the Westin Resort
23 Guam, significantly contributing to the team's success and the overall guest experience;
24 and

25 **WHEREAS**, Emene is known for her exceptional dependability and
26 trustworthiness, qualities that shine through in every assignment she undertakes,
27 making her an invaluable asset to the department; and

1 **WHEREAS**, a standout moment in Emene’s career was her instrumental role in
2 preparing the rooms for the grand reopening of the Villa unit following its
3 comprehensive renovation, where she demonstrated remarkable industriousness,
4 conscientiousness, and diligence, operating at peak efficiency to ensure a seamless
5 experience for the resort's guests; and

6 **WHEREAS**, Emene excels in fostering team momentum, enthusiasm, and
7 pride, always lending a helping hand without needing to be asked, thereby enhancing
8 the spirit of teamwork and collaboration within the department; and

9 **WHEREAS**, her attendance is impeccable, and she consistently accommodates
10 with flexibility, ensuring that the needs of the resort and its guests are always met with
11 the highest standards of service; and

12 **WHEREAS**, in recognition of her outstanding service, exceptional work ethic,
13 and significant contributions to the Westin Resort Guam, Emene has been nominated
14 for the "*2024 Most Valuable Housekeeper of the Year*" Award, an honor that highlights
15 her dedication and impact on Guam’s hospitality industry; now, therefore, be it

16 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
17 *Lihselaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
18 congratulate Emene Nisarafach on the nomination of the Guam Hotel and Restaurant
19 Association “*2024 Most Valuable Housekeeper of the Year*” Award; and to commend
20 her contribution to our island’s hospitality industry and Guam’s visitors; and be it
21 further

22 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
23 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
24 the same be thereafter transmitted to Emene Nisarafach; and to the Honorable Lourdes
25 A. Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**